



Booking a Camp at Camp Zenith: A Guide for Camp Organisers



Thinking about booking a camp at Camp Zenith? Awesome choice! We know you've probably got a few questions, and we've got all the answers right here. This guide is tailor-made for group organisers like you – whether you're planning a youth retreat, a school adventure, or a summercamp. We've got you covered with everything you need to know to make your booking a breeze.

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Booking a Camp

We've made booking a camp at Camp Zenith as easy as 1-2-3! Seriously, it's just three simple steps:

1. Inquire
2. Send us the signed quote
3. Send us the deposit

Step 1: Inquire

Fill out our inquiry form, and one of our super-friendly team members will get back to you in no time with a quote.

Feel free to request as many quotes as you need to find the perfect fit for your camp. We're all about tailoring the experience to match your camp's unique needs.

Steps 2 & 3: Send Us the Signed Quote and Deposit

Once you've got a quote that makes you do a happy dance, it's time to lock it in! Just send us the signed quote along with the deposit.

As soon as we receive both, we'll send you a confirmation letter, and voilà – your camp is officially booked!

A quick heads-up: we quote on over 130 camps each month, so remember that an inquiry is non-binding and obligation-free. We don't hold space for groups just because they inquired. To avoid any sad faces, we recommend confirming your booking as soon as you can. And hey, feel free to come check out Camp Zenith before you confirm – we love showing off our awesome camp!

Pre-Camp Site Visits

Picking the perfect campsite is a big deal, and we totally get it. That's why we encourage all groups to visit our facility before making a final decision. To book a site visit, just contact our office or [make an appointment here](#). For us to prepare a special welcome for you, we recommend providing at least 24 hours' notice in advance!

Our awesome on-site management team is excited to show you around and answer all your burning questions about your camp. However, there are a couple of things to keep in mind:

- We can't show rooms that are already occupied or booked (because we respect our current guests' privacy).
- We can't disrupt any programmes that are in progress (because we don't want to ruin anyone's fun!).

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These guidelines are not just about good manners—they're a sneak peek into the care and respect your group will receive when you're at Camp Zenith. So rest assured, your camp won't be interrupted by other site visits!

Catering

At Camp Zenith, we believe good food makes for great memories!

We offer two flexible catering options:

1. let us do the cooking,
2. or you can bring your own culinary skills to the table with self-catering.

If you choose to let us cater for you, we've got two tasty menus to pick from:

1. Standard Menu (our default and delicious option)
2. Budget Menu (available on request at a decreased charge)

Each menu has its own price per meal, so please check with our team for the latest pricing details.

To ensure everything runs smoothly and your campers are well-fed, we kindly ask that you complete the menu with your group's choices and send it back to us at least 7 days before your camp starts. This gives us plenty of time to prepare. If we don't receive your menu in time, we'll go ahead and pick the most popular choices for you – trust us, they're crowd-pleasers!

At the top of the menu plan, you'll find a section for dietary requirements. Please fill this out so we can accommodate any special dietary needs in your group.

If you prefer us to handle the menu selections, we still need those dietary requirements 7 days in advance to ensure everyone's needs are met.

When making your selections, remember that you're choosing for the entire group – so channel your inner foodie and pick wisely!



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Crockery

At Camp Zenith, we like to keep things simple and eco-friendly. By default, we don't provide cutlery and crockery, so we ask campers to bring their own and wash them in our designated wash-up areas.

However, if you prefer not to haul bring your own crockery, we've got you covered with two handy options for hiring cutlery and crockery:

1. Plastic Cutlery and Crockery:

This is our budget-friendly option. You'll get plastic cutlery and crockery, and your campers will be responsible for washing and storing them in the designated areas. Think of it as a team-building exercise!

2. Ceramic Crockery and Stainless Steel Cutlery:

For a touch of class, opt for our ceramic and stainless steel set. This option costs a bit more, but here's the best part – our staff will take care of all the washing! That's right, you get to relax and enjoy your meals without worrying about the cleanup.

For the latest rates, please check our [most recent pricelist](#), available from our office team.

If cutlery and crockery hire is included in your booking, it will be clearly reflected on your quotation.

Self Catering

If you're looking to flex your culinary muscles and go the self-catering route, here's what you need to know:

We've got a cozy self-catering village called Hillside Haven, perfect for groups of 20 to 65 people. If your group fits this size, you're all set to enjoy a home-cooked experience amidst nature.

For larger groups, we have Valley View, our bigger camp village. However, there are a few things to keep in mind:

1. Valley View is available for self-catering only if your group is 100 people or more.
2. If your group is between 65 and 100 people, you'll need to either opt for our catered option or pay for the 100-person minimum to use the larger kitchen.

The costs for using our kitchens vary, so please check with our office team for the most up-to-date prices.

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When you hire the kitchen, it includes all the equipment, gas, and electricity you'll need to whip up delicious meals. However, cutlery and crockery are not included, so we ask that you bring your own. If you prefer to rent these from us, we offer both plastic and ceramic options for a small fee. Whether you're planning a gourmet feast or just want to keep things simple, our kitchens are ready to support your culinary adventures!

Bedding

At Camp Zenith, we make sure you have a comfy place to rest after a day full of adventure. Each accommodation unit comes with clean sheets already on the beds. When it comes to bedding, you have two options: bring your own or hire it from us.

If you choose to hire bedding from us, each camper will get:

- 1 pillow
- 1 duvet
- And during the chilly winter months, an extra blanket to keep you cozy.

For the latest rates on bedding hire, please check our [most recent pricelist](#), available from our office. Keep in mind that bedding is not included by default, but if it is part of your package, it will be clearly stated on your quotation.

So, whether you're bringing your own sleeping gear or renting from us, you'll be all set for a restful night under the stars at Camp Zenith!



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What to Bring on Camp

Once your camp is confirmed, you'll receive a welcome pack to share with your campers. This pack is custom-made based on your signed quote and gives campers a heads-up on what to bring. But to give you a sneak peek, here's a general list of must-haves for your kit:

- **Clothes:** Enough for all the adventures!
- **Toiletries:** Stay fresh and clean.
- **Towel(s):** One for showering, one for swimming.
- **Insect Repellent:** Keep those pesky bugs at bay.
- **Torch:** For late-night storytelling and bathroom trips.
- **Plastic Eating Utensils:** Knife, fork, spoon, bowl, plate, and mug – your dining essentials.
- **Bedding:** Sleeping bag and pillow for a good night's sleep.
- **Swimsuit:** Don't miss out on the water fun.
- **Sunblock and Cap:** Stay sun-safe.
- **Tuckshop Money:** For those irresistible camp snacks.

Group organizers, here's your extra checklist:

- **Adaptors and Extensions:** Keep your devices charged and running.
- **Sound System (if needed):** Can be hired if you prefer not to bring your own.
- **Data Projector (if needed):** Also available for hire.
- **First Aid Kit:** Safety first!
- **Sports Equipment (if needed):** For all the sporty activities.

By being prepared, you'll ensure a smooth and fun-filled camp experience for everyone at Camp Zenith!

Facilitation

At Camp Zenith, we offer a facilitation service where we can run either your entire camp programme or just parts of it – whatever works best for you!

Our wide range of programmes includes

- leadership development,
- leadership identification,
- team-building,
- and outdoor awareness,

just to name a few.

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We custom-build each camp programme to suit your group's unique needs. After gathering key information from the camp organisers, we'll propose a tailored camp programme and fine-tune it as needed.

You can check out our [list of facilitated activities here](#).

For the latest rates on our facilitation services, please consult our [most recent price list](#), available from our office.

Let us handle the planning so you can focus on enjoying the camp experience with your group!

Exclusive Bookings

Camp Zenith is big enough to welcome up to 300 campers, which means we've got plenty of room to host more than one group at a time. But don't worry – when we've got multiple groups on site, each one gets their own designated meeting and dining areas, accommodation, and bathrooms.

Now, if you're thinking, "We want the whole place to ourselves!" – we've got you covered. For those large enough to book exclusive use, we can make it happen. Just be the first to confirm your dates, and you'll need a minimum of 120 people on weekends and holidays, or 65 people midweek during the school terms. Easy peasy!



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Indemnity Forms

Alright, let's talk paperwork – but don't worry, we've made it as painless as possible!

Once your group confirms their camp, we'll send over a welcome pack jam-packed with all the info you need. One important thing you'll find in there is the link to our online indemnity form. Yep, it's the key to getting admission to Camp Zenith!

Now, we've gone digital with our indemnity forms, and here's why: safety first, folks!

Our online form keeps all your important info safe and sound, accessible only to the right people when needed. We're talking parental details, emergency contacts, medical info (which we share with our kitchen wizards and camp organisers), the works.

But hey, if you reckon your crew would prefer good old pen and paper, no worries! Just give us a shout, and we'll sort you out with a PDF of the indemnity form. It's all about making sure everyone feels comfortable and ready for camp.

And here's the cherry on top – our online indemnity form isn't just handy for guests. Camp organisers, listen up! When you confirm your camp, you'll get access to our Campers Registration Panel. That means when your campers fill out their indemnity forms online, you'll have a neat list of attendees ready to roll. No more headcounts or guesswork – we've got your back!

First Aid

Alright, folks, let's talk about staying safe and sound at Camp Zenith!

Now, we've got a trusty first aid kit in the office, and our duty managers are trained up and ready to roll. But here's the deal for non-facilitated groups: we'd love it if you brought along your own first aid kit and designated someone as the resident first aid whizz. Our managers might not be glued to your side during the programme, so having your own kit and expert on hand is a smart move.

But hey, if you're rolling with a facilitated camp, you're in luck! Our facilitators are all first aid trained, and they've got a handy first aid kit close by. Still, if you're the cautious type (and who isn't?), feel free to bring along an extra kit – you can never have too much peace of mind!

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Campfires

Ah, campfires – the heart and soul of any camping experience! At Camp Zenith, we know how much you love them, so we've got 3 dedicated campfire areas just waiting for you.

If you're keen to gather around the fire, be sure to book your campfire area in advance. For the latest rates on firewood, just check our [most recent price list](#) – our office team has all the info you need.

A few things to keep in mind about campfires at Camp Zenith:

- **Safety first!**

We prioritise the safety of all our campers, so if the weather takes a turn for the worse (think excessive winds and the like), our management might have to cancel your campfire. Better safe than sorry!

- **Extinguish the fire:**

Camp leaders, it's your job to put out the campfire at the end of the night. We'll provide the bucket and water – you just bring the responsibility.

- **No self-harvesting wood:**

As tempting as it might be to channel your inner lumberjack, guests aren't permitted to gather wood from around Camp Zenith. We've got plenty of firewood available for you – just ask!

Swimming Pool

Alright, time to make a splash! At Camp Zenith, pool safety is our top priority, and we've gone all out to make sure our pool is as safe as can be.

Picture this: our pool is a cool 1 metre deep on the sides and 1.5 metres deep in the middle, with a length that's half-Olympic size. Plus, we've got it fenced in for that extra peace of mind. And just in case, we've got a trusty life-saving ring on standby for emergencies – safety first!

Now, if you're in a non-facilitated group and fancy a dip, here's the deal: you'll need to nominate at least 2 water-savvy souls to keep an eye on your crew.

These lifeguards will need to report to management to snag the key for the pool area. It's all about keeping everyone safe while having a splashing good time!

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Camp Rules

1. No alcohol is allowed onto the campsite.
2. Smoking inside the rooms is prohibited.
3. Please do not remove the beds and mattresses from the rooms and dormitories. All beds and mattresses are to remain where they were found and cannot be used for anything besides sleeping.
4. Boys are not permitted in girls' rooms and vice versa.
5. We kindly ask that noise levels be kept to a minimum after 11pm in respect of others on the campsite.
6. Children under the age of 18 may only use the pool with adult supervision.
7. No night swimming allowed.
8. Fire extinguishers can only be used in an emergency.
9. Campers are not allowed to feed the ducks.
10. Unfortunately we cannot allow pets on site.
11. Please do not harm the wildlife.

The Lowdown

Alright, folks, let's get down to business! When it comes to booking your dream camp at Camp Zenith, we've got a few T's & C's to keep things running smoothly. Now, we won't bore you with all the nitty-gritty details here, but rest assured, we've got your back! You'll receive the full terms and conditions with every quote we send out, and you can also [check them out here](#) for a bit of light bedtime reading. We know, we know – reading the fine print isn't exactly the most thrilling part of planning your camp. But trust us, it's worth it! So go ahead, give those T's & C's a once-over before you hit that confirm button. We promise it'll be painless!



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Share Your Experience

We'd love to hear all about your time at Camp Zenith! After your camp, we send out a feedback form to everyone who's keen to review their experience. When campers fill out their online indemnity form, they can choose to receive this feedback form.

Your feedback is pure gold for us. It helps us make important decisions and constantly improve our services. Plus, there's a bonus! By filling out the form, you'll automatically be entered into our current competition. Right now, the prize is a shiny new iPad for one lucky camper who shares their thoughts with us. So go on, tell us what you think – it could pay off in more ways than one! [Read more about our competitions here.](#)



It's a privilege to serve visiting groups with joy and passion. We've done our best to cover all your burning questions about Camp Zenith, but hey, if there's anything else on your mind, don't be shy!

Drop us a line, give us a shout, send a carrier pigeon – whatever floats your boat (although it might just be easier to WhatsApp us). We're here to help, and we'll do it with a smile!

Useful Resources

WhatsApp Us

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